

Al Murray

From: Cate, Savannah <Savannah.Cate@cuw.edu>
Sent: Monday, June 24, 2024 3:39 PM
To: Al Murray
Subject: **External Email** Complaint about Jack lake

To whom it may concern,

I am complaining about a recent stay at Jack lake in which chemicals were sprayed all over my campsite without my consent or for knowledge. I think you should give campers ample time to pack up or leave for the day so we are not forced to breathe in the chemicals and walk on them while they are so fresh. It would have been nice to have been able to pack up my site since I was leaving that day before everything was doused in chemicals. I understand if you want to spray, please just give campers enough time to leave before doing it.

Sincerely, Savannah Fredrickson

Site 16 for June 16-18

Please refund my stay. Thank you

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Al Murray

From: Ben Cate <bcate017@gmail.com>
Sent: Friday, June 21, 2024 2:45 PM
To: Al Murray
Subject: **External Email** Jack Lake Mosquito Squad

Good afternoon Al,

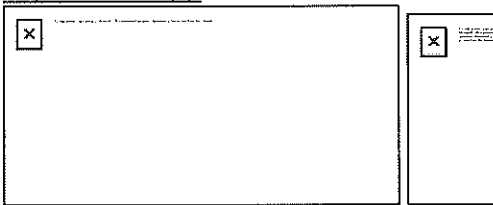
As we talked about earlier, my family was very disappointed in the spraying by mosquito squad during our stay at the campground. If we had received prior notice that there would have been a treatment, we would have certainly made our reservation around those dates. We were not happy with the short notice given prior to spraying. Unable to get things picked up and being covered with the spray. Mosquito squad posts a sign that grass that is sprayed should not be walked on for 24 hours prior to a treatment, yet we were put in a position to be back into our site and campers within hours to access our belongings and food.

We are requesting a refund for our stay for the 3 sites we booked: 14, 15 and 29.

If you have questions please call at 920-470-1480.

Thank you,

Ben Cate
Real Estate Professional
Keller Williams Realty
Cell: 920-470-1480
Email: bcate@kw.com
[My Mobile App](#)



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